



TOHONO O'ODHAM NATION UNIFIED COMMAND

Guidance: Businesses/Service Providers

Per the Centers for Disease Control and Prevention (CDC) guidance, under all circumstances, the following precautions should be taken by people attending major Businesses/Service Providers and the staff of those Businesses/Service Providers:

- Consider assigning duties to vulnerable workers that minimize their contact with customers and other employees.
- Enforce hand washing and covering coughs and sneezes.
- Develop standards for the use of non-medical grade masks or cloth face coverings by employees when near other employees and customers.
- Ensure adequate supplies to support healthy hygiene practices for both employees and visitors including soap, hand sanitizer with at least 60 percent alcohol, and tissues.
- Consider posting signs on how to stop the spread of COVID-19, properly wash hands, promote everyday protective measures, and properly wear a face covering.
- Intensify cleaning and disinfection practices.
- Wash, rinse, and sanitize food contact surfaces, food preparation surfaces, and beverage equipment after use.
- Wipe any pens, counters, or hard surfaces between uses of a visiting customer.
- Train all employees in the above safety actions.

Tohono O'odham Nation Health Care recommends the following additional steps be taken by people visiting major Businesses/Service Providers and the staff of those Businesses/Service Providers:

- Maintain physical distancing of 6 feet or more between visiting parties.
- Operate with reduced occupancy and capacity based on the size of the business location with special attention to limiting areas where customers/visitors and employees can congregate.
- Make hand sanitizer available for customers and employees.
- Implement comprehensive sanitation protocols, including increased sanitation schedules for bathrooms.
- Implement symptom screening for employees prior to the start of their shift.
- Consider offering cloth face coverings to wait and host staff.
- Businesses should disinfect customer areas after each sitting with an EPA N-registered disinfectant.

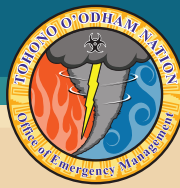


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- Businesses/Service Providers should disinfect customer areas after each sitting with an EPA N-registered disinfectant. Disinfectants kill germs on surfaces. By killing germs on a surface after cleaning, you can further lower the risk of spreading infection. These areas include but are not limited to:
 - Tables, Chairs and Counters/waiting areas
 - Door knobs/handles
 - Touch screen devices used for paying
 - Any other surface or item a customer is likely to have touched
 - Deep clean and disinfect the entire facility during non-operational hours at least 2 times per week. Regular cleaning and disinfection products can be used.
- Limit the number of individuals that can gather in a shared space, while maintaining 6 feet of physical distance. If a space in your building cannot accommodate individuals maintaining 6 feet of physical distance, further restrict the number of individuals allowed in that space beyond the limits.
- Understand the square footage of your building and limit the number of people in the building.
- Require all staff, vendors, and visitors to wear a face covering. Consider offering cloth face coverings to employees and visitors to wear.
- Place signage at entrances and throughout buildings (particularly high traffic areas such as service counters and information desks) alerting staff and visitors of required occupancy limits, physical distancing requirements, and face covering policies.
- Provide services and conduct business by phone or internet to the greatest extent practicable.
- Limit activities that require staff and/or visitors to enter within 6 feet of another person, regardless of whether physical barriers are installed.
- Remove all unnecessary items such as brochures, magazines, newspapers, and any other unnecessary paper products from common areas.
- Minimize shared touch surfaces such as pens, tablets, receipts, etc.
- Limit restroom occupancy for group restrooms to allow for physical distancing
- Clean and disinfect restrooms on a regular and scheduled basis (see General Cleaning and Disinfecting section).
- Remove any items that do not have to be in the restrooms (e.g., magazines, decor).
- Consider establishing separate restrooms for staff and visitors.
- Limit in-person gatherings or meetings of employees to the greatest extent practicable.



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Tohono O'odham Nation Health Care recommends the following additional steps be taken by people visiting major Businesses/Service Providers and the staff of those Businesses/Service Providers:

- Limit interactions between employees and outside visitors or delivery drivers; implement touchless receiving practices if possible.
- Consider operating by appointment-only to manage occupancy levels.
- Discourage employees from using colleagues' phones, desks, workstations, radios, handhelds/wearables, or other office tools and equipment.
- Refer to the CDC website for additional guidance specific to your area of organization.