

Tohono O'odham Nation Community Development Financial Institution P.O. Box 3130 • Sells, Arizona 85634

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To: CDFI-TON Team and Clients

From: Stanley Gilmore Ruiz, CDFI-TON CEO

Date: Wednesday, August 25, 2020

Re: CDFI-TON's Continued Service During COVID-19

The CDFI-TON is continually monitoring developments with respect to COVID-19 and has been proactively taking measures to ensure the safety of our Staff and Clients. We are committed to providing our financial services and products while responding responsibly and appropriately to the evolving health situation.

We have taken extra precautions to ensure a healthy environment for our Staff and Clients. This includes limiting in-person meetings, remodeling the lobby area, increasing efforts to disinfect our work areas, and encouraging our staff to work from home.

We are utilizing technology now more than ever, to better serve our Clients during this time of social distancing guidelines. We have been developing new ways to make our financial literacy training, lending products, VITA tax services, and other services, more accessible to clients through our website, online, and via communication through our emails, phone, and fax (listed above).

As we continue to provide our financial services and products to the Nation's Communities and Members, we extend our sincere gratitude and encourage you to support one another during this time. We thank our Staff for being on the CDFI-TON Team and we thank our Clients for their business and wish everyone good health and well-being.

Sincerely,

Stanley Gilmore Rulz, CEO