



TOHONO O'ODHAM NATION HEALTH CARE

For Immediate Release

Tuesday, November 3, 2020

TONHC#007: 2020-COVID-19

Hospital & Health Centers

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Sells Hospital Updates Effective 11/5/2020

Effective Thursday 11/5/20 the following changes will take effect at Sells Hospital:

New Processes at Sells Hospital:

Elimination of First Check Area

- The First Check Station will no longer be present at the Entrance Gate. There will be signs at the gate directing patients and visitors to proceed directly to the designated parking area for the desired service. Symptoms and temperature checks will be performed at Second Check Only. If you arrive and you are unsure of where to go, please utilize the following phone numbers:

- **Weekdays 8-5: 520-383-7200 (Main Operator)**
- **Weekends and After Hours: 520-383-7221 (Inpatient Department)**

Implementation of Emergency Department Doorbell Notification:

- **VERY IMPORTANT:** For patients who are coming to Sells Hospital for services in the Emergency Department, please park in Parking Lot #1 and proceed to the East-facing double doors of the ED.
- There is a doorbell installed in the center of these double doors. Please ring the doorbell to alert the ED staff of your presence at the door. A Nurse will come outside to help you.
- If you arrive at the ED and are experiencing difficulty with the doorbell, please call the following number: **520-383-7557**

Visitors MUST call ahead to the Sells Inpatient Unit to notify staff of their planned visit
Patients MUST call ahead to HIMS, PRC, and Case Management to discuss needs and set up a time to meet in the designated parking area for face to face visits if needed

Sells Hospital will continue the following processes:

Entrances and Parking Areas:

- The **Main Entrance** is located at the West-facing door near PRC and Physical Therapy (**Parking Lot #2**). This entrance is for ALL patients and visitors, except ED and Mesquite Clinic patients.
- The **Mesquite Clinic Entrance** is located at the South facing door near Podiatry (**Parking Lot #4**). Please note that this entrance can **ONLY** be used by patients who are scheduled for a visit in the Mesquite Clinic.

- The **Emergency Department Entrance** is located in the front of the hospital. Please utilize the ED Doorbell located on the East-facing double doors. (**Parking Lot #1**).
- The **Dental Clinic Entrance** is located at the Dental Modular (**Parking Lot #3**).
- The **Drive Thru Testing Area** is located near the helicopter pad (**Parking Lot #5**).
- The **Drive Thru Pharmacy Area** is located in the North-West quadrant (**Area #6**).

Hours of Operation:

- The Main Entrance, Dental Clinic Entrance, and Mesquite Clinic Entrance will be open Monday-Friday from 7:30am – 6:00pm.
- The Emergency Department entrance will be open 24 hours a day, 7 days each week.
- The Drive Thru Pharmacy will be open Monday-Saturday 8:00am – 5:00pm.

Second Check:

- TONHC will continue to screen all entrants for symptoms and fever by asking a series of questions and taking a temperature. This practice adheres to the current CDC guidelines and has been put into place in order to create a safe place for patients and staff.

Visitor Policy:

- TONHC will continue with our current policy on visitation during COVID-19:
- **Outpatient and Emergency Department Visits:** TONHC will NOT allow visitors to any Outpatient or Emergency visit EXCEPT in the following circumstances:
 - The patient is under the age of 18 and requires a caregiver to be present
 - The patient has a physical or mental disability which requires a caregiver to be present
 - Circumstances deemed appropriate by a Medical Provider during a critical situation
- **Inpatient Department:** TONHC will NOT allow visitors to the Inpatient Unit EXCEPT in the following circumstances:
 - The patient is under the age of 18 and requires a caregiver to be present - 1 parent or support person per day
 - The patient is in labor or has just delivered a child – 1 support person at delivery plus one other visitor per day for 1 hour
 - The patient has a physical or mental disability which requires a caregiver to be present – 1 support person per day at discretion of inpatient nurse supervisor and medical provider
 - The patient is admitted for End of Life Care – 1 visitor at a time, no more than 2 visitors per day
 - The patient admission will last longer than 1 week – visitation may be allowed at the discretion of inpatient nurse supervisor and medical provider

Attachment: TONHC Site Map